Mission
Jewish Family & Children’s Service (JFCS) is a nonprofit, non-sectarian organization that strengthens the community by providing quality behavioral health and social services to children, families and adults of all ages, in accordance with a Jewish value system that cares for all humanity.

Vision
At JFCS, we hope for a future where families are strong, where our elders are cared for and where children are safe. Our dedication to our mission is strengthened by our commitment to our core Jewish values that honor community and the continuity of the generations.

Jewish Values
GUIDING OUR MISSION
KEHILA – Building community
TZEDAKAH – To do what is right and just
TIKKUN OLAM – Repairing the world
GEMILUT CHASADIM – Acts of kindness

JFCS Governance Board of Directors*
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Janice Dinner
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Emeritus Board Members
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*As of September 30, 2017

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JFCS touched the lives of 47,583 individuals through our behavioral health and social services agency-wide. 70 percent of those we served in fiscal year 2017 were children and teens.
Fiscal year 2017 marked a year of expansion for Jewish Family & Children’s Service (JFCS). Our agency and Sojourner Center – one of Arizona’s largest and longest-running domestic violence shelters – reached a definitive agreement in which Sojourner Center is operating as a subsidiary organization of JFCS, maintaining its own 501(c)(3) status. This combination has already increased efficiencies and effectiveness for survivors of domestic violence as well as both agencies, and it has positioned JFCS as a leading domestic violence services provider in Arizona.

This move has also cemented Sojourner Center’s extraordinary legacy of providing safety, hope and healing to victims of domestic violence for many years to come, and it represents a valued extension of services that complement our Shelter Without Walls program. JFCS is committed to ensuring the continued, long-term impact of Sojourner Center on the thousands of community members it serves annually.

Last year, we touched the lives of 47,583 children, teens and adults facing mental illness, family trauma, substance abuse, challenging financial circumstances in addition to other serious behavioral, physical and social obstacles. Our outcomes indicate that we are making a difference in our clients’ lives: 100 percent of Shelter Without Walls domestic violence survivors report they have a comprehensive safety plan in place. Additionally, 100 percent of participants in our Real World Job Development program, which equips foster teens with job skills and internships, are in school or moving toward work readiness. And 98 percent of clients in our Older Adult program have remained living independently.

These outcomes would not be possible without our exceptional employees – we employed approximately 700 individuals in fiscal year 2017 to support our growing Behavioral Health division and our new relationship with Sojourner Center. Their passion and dedication are second to none and allow us to serve our community’s most vulnerable populations.

We also owe a debt of gratitude to our rapidly expanding volunteer base, which includes more than 130 individual volunteers and 300 group volunteers, who enhance the services we provide in a multitude of areas. From teaching life skills to teens who are aging out of foster care to welcoming patients at the Michael R. Zent Healthcare Center to coordinating food drives for our Just 3 Things pantry, volunteers are integral to our operations.

This year and always, we give thanks to those who have joined our efforts to do whatever it takes to heal the lives of those in need.

In early 2017, JFCS launched a successful Creative Aging pilot project, funded with the generous support of Barbara and Barry Zemel and a grant from the Arizona Commission on the Arts, that served 84 individuals ranging in age from 63 to 94. JFCS was able to secure additional funding for a fall 2017 expansion. The Creative Aging project includes participatory classes for older adults that emphasize various arts disciplines. The goal is to promote social engagement and increase the quality of life of the seniors who participate.

Some of the classes offered include Readers Theater (performing plays while holding the script), Storytelling (learning about creative writing and sharing stories), and Dance and Voice (with a focus on individual performances as well as group singing) in partnership with venues located in Phoenix, Scottsdale and Sun City. Research by the National Institute on Aging and the National Endowment for the Arts demonstrates that participating in creative arts as one grows older helps improve aging-related health conditions, including cognitive decline and dementia.

Employment Opportunities at JFCS Provide Competitive Compensation, Benefits

JFCS considers its employees to be its most valuable asset. JFCS employs approximately 700 individuals located across the Valley serving in numerous areas with a concentration in behavioral health careers. As a nonprofit, the organization connects its employees with several noteworthy programs, including the Public Service Loan Forgiveness program that encourages employees to enter and continue working full-time in public service occupations, and the National Health Service Corps Loan Repayment program that assists medical, nursing, dental and behavioral health clinicians. In addition to these opportunities, JFCS offers career development and mobility, as well as competitive compensation all within a competent, caring and compassionate workplace.
JFCS Michael R. Zent Healthcare Center Launches Family Center of Excellence, Installs Urban Garden

The JFCS Michael R. Zent Healthcare Center (MRZ) is an integrated medical and behavioral health center located in the underserved Maryvale neighborhood of Phoenix that provides a more holistic approach to healthcare. On September 1, 2017, the JFCS MRZ Healthcare Center was recognized as a Family Center of Excellence, which represents a partnership with the Maricopa Integrated Health System to strengthen the Maryvale community by providing integrated care services, resources and support. The goal of the Center is to enhance resiliency, safety and promote permanence for children and families involved with the Arizona Department of Child Safety (DCS). The Center offers an integrated healthcare program where clients are treated by a collaborative team of therapists, clinicians, medical doctors, psychiatrists, nurse practitioners and other healthcare professionals. The coordinated care efforts of this multidisciplinary team means that every aspect of a patient’s wellbeing is serviced in one convenient location.

Additionally, the JFCS MRZ Healthcare Center also created and constructed an urban garden that was completed in June 2017. Several staff members and volunteers have taken responsibility for the ongoing growth and care of this community garden. The Center also hosts a Fresh Express Mobile Truck twice a month that allows members of the community to purchase additional fresh produce.

JFCS Expands Domestic Violence Services, Adds Sojourner Center

For more than 15 years, JFCS has been providing victims of domestic violence with critical safety planning, resources, support and case management for those who reside outside of a shelter setting as part of Shelter Without Walls. This year, JFCS and Sojourner Center – one of Arizona’s largest and longest-running domestic violence shelters – announced a definitive agreement in which Sojourner Center operates as a subsidiary organization of JFCS. Sojourner Center is maintaining its name, brand and 501(c)3 status; however, the two organizations share significant synergies in their missions and programs and an alignment in organizational cultures. JFCS’ existing work in domestic violence programs, history of operational excellence, and robust fundraising capabilities is enabling Sojourner Center to improve the long-term financial health of the organization. JFCS and Sojourner Center boast a combined 120-year history of providing services to Arizonans in need.
2017 PROGRAM IMPACT & TESTIMONIALS

SHELTER WITHOUT WALLS

Married life wasn’t anything like I expected it to be. I was referred to Shelter Without Walls after my relationship with my husband became abusive. We had been high school sweethearts, but after we were married, I experienced severe physical and psychological abuse. At first, I blamed myself, thinking I was not good enough and must be doing something wrong. When our son was born, my husband became agitated and punched me in the face in the hospital right after the delivery. The Arizona Department of Child Safety (DCS) was called and removed my son from our care and opened an active case, which was devastating. I eventually forgave him and became pregnant with our second child, which DCS also took away since the abuse case was still open.

After participating in domestic violence education provided by Shelter Without Walls, I finally understand that what I experienced was not OK and that I needed to stop making excuses for my husband. I filed for divorce and my husband is now in prison for assaulting a police officer. I was able to obtain a full-time job and, after a lot of hard work, regain custody of my children. I am so grateful to JFCS for the assistance they provided me to get my life back on track.

-Shannon*, Shelter Without Walls participant

HOSPITAL CHAPLAINCY

My mother has always found comfort in visits from a hospital chaplain because she is chronically ill. I was visiting her bedside recently when Rabbi Robert Kravitz, the JFCS Hospital Chaplaincy Coordinator, stopped by. I couldn’t believe it was the same rabbi who had married my husband and I more than 18 years ago. We were able to catch up and exchange stories and highlights of the past two decades. My mom’s spirits were lifted tremendously by the visit. Rabbi Kravitz provides hope and healing to those in need, and my family is forever grateful for his dedication to the sick and ailing.

-Iris and Amy*, Hospital Chaplaincy program

47,583 lives were touched through our behavioral health and social services agency-wide

100% of Shelter Without Walls domestic violence survivors reported having a safety plan they understood and were comfortable with

100% of foster care teens in Real World Job Development reported being in school or moving toward work readiness

98% of seniors who received in-home care services maintained independent living status
NURTURING PARENTING

Our family was referred to participate in JFCS Homebased Services as part of a court order. It was the last thing we wanted to do. Our lives were crazy – our 4-year-old son wasn’t talking like he should be, I suffered from untreated postpartum depression after the birth of my daughter, and I was self-medicating with marijuana. I grew up in a very dysfunctional family and had no idea how to do anything different than what I experienced in my childhood. My father was rarely around and my mother abused drugs. JFCS’ Nurturing Parenting program helped us make changes in the way we parent, which changed our children’s behavior for the better. Together, we are determined to break the cycle of dysfunction. JFCS also helped us get a behavioral health referral for my son to help with his speech delay. What we thought was going to be a terrible experience turned into life-changing education for us.

-Maria and Pablo*, Homebased Services clients

TRANSITION TO ADULTHOOD

A few bad decisions to use drugs changed my life forever. When my parents couldn’t help because they had their own demons to battle, I was removed from my family and placed into a group home by DCS (Arizona Department of Child Safety). I was referred to JFCS’ Transition to Adulthood program. My Transition Facilitator at JFCS helped me focus on what was really important – remaining sober from drugs, graduating high school and finding independent housing. I’ve been a part of Transition to Adulthood for three years now and I’ve accomplished those three things. I recently had a baby girl, but I now know I can care for her and provide her the home she deserves.

-Latisha*, Transition to Adulthood client

*Names and images changed to protect client privacy.
## 2017 JFCS Community Impact

### Lives Touched
- **47,583** lives touched
- **97%** were at or below the poverty level

### Diversity
- **2,428** lives were touched by Shelter Without Walls, which serves survivors of domestic violence
- **9,290** Jewish clients received care or assistance
- **4,680** individuals & families received Hospital Chaplaincy services
- **4%** Older Adults
- **53%** White
- **34%** Hispanic or Latino
- **10%** Black or African American
- **2%** Asian, Native Hawaiian or Pacific Islander
- **1%** American Indian or Alaska Native

### Generations
- **70%** Children & Teens (0-18)
- **26%** Adults (19-59)
- **4%** Older Adults (60+)

### Core Programs
- **44%** Behavioral Health
- **36%** Child & Family Solutions
- **18%** Jewish Community Services
- **2%** Older Adults

### Additional Services
- More than **500** children and adults in need received Christmas or Hanukkah gifts
- **2,428** lives were touched by Shelter Without Walls, which serves survivors of domestic violence
- **4,680** individuals & families received Hospital Chaplaincy services
- **3,810** individuals received Behavioral Health case management services
- **3,794** Volunteer Service Hours were completed and valued at more than $90,000
- **2,428** lives were touched by Shelter Without Walls, which serves survivors of domestic violence
- **4,680** individuals & families received Hospital Chaplaincy services
- **3,810** individuals received Behavioral Health case management services
- **3,794** Volunteer Service Hours were completed and valued at more than $90,000

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[2017 JFCS Annual Community Report 2017](#)
STATEMENT OF FINANCIAL POSITION

Assets
Current Assets $16,842,795
Long-Term Assets 11,880,663
Total Assets $28,723,458

Liabilities
Current Liabilities $5,535,993
Long-Term Liabilities 5,379,445
Total Liabilities $10,915,438

Net Assets
Unrestricted Assets $16,473,644
Temporarily Restricted 1,334,376
Total Net Assets $17,808,020

TOTAL LIABILITIES AND NET ASSETS $28,723,458

STATEMENT OF ACTIVITIES

Support & Revenue
Regional Behavioral Health Authority $32,359,452 60.65
Department of Economic Security 5,151,812 9.66
Other Contracts and Government Funding 4,470,988 8.38
Contributions and Grants 2,490,327 4.67
Jewish Community Association 275,600 0.52
Program Fees & Third Party 720,614 1.35
Management Services 246,824 0.46
Excess Assets acquired over Liabilities - Sojourner Purchase 6,843,770 12.83
Other 796,348 1.49
Total Support & Revenue $53,355,734 100.00

Expense by Program and Affiliates
Behavioral Health Services $35,594,100 76.91
Shelter Without Walls 442,243 0.96
Real World Job Development 597,950 1.29
Homebase Services 5,500,086 11.88
Older Adults Services 812,001 1.75
Center for Senior Enrichment 219,818 0.47
Jewish Community Services 394,029 0.85
Creating Peaceful Families 291,412 0.63
Sojourner Center 557,046 1.20
Fundraising 836,079 1.81
Management Services & Other 1,036,202 2.24
Total Expense by Program $46,280,966 100.00

Unrestricted $7,378,375
Temporarily Restricted (303,607)
Total Change in Net Assets $7,074,768

Expense Summary
Program Services $39,452,048 85.24
Administration 5,992,839 12.95
Fundraising 836,079 1.81
Total Expense $46,280,966 100.00
2017 FRIENDS OF JFCS

Enid and Michael Seiden; Tracy and Larry Lytle; Jen and Jeff Kirschner; Linda Scott, Mary Jo Whitfield, Robert Meza, Carrie Borgen and Mike Snitz at the Family Friends of Distinction event

Susan and Dr. Paul Stander at the Brighter Tomorrow Luncheon

Rabbi John Linder at the Brighter Tomorrow Luncheon

Lynn Kahn, Marilyn Gerber and Priscilla Cohen at the Brighter Tomorrow Luncheon

Terri Jonas and Jayne Plotkin at It’s a Wrap

Sarah Sterenberg and Rivy Block at It’s a Wrap

Cynthia Siegle and Judi Saperstein at It’s a Wrap

Christine Leva, Diane Silver, Ruth Landau, and Judy Engelman at It’s a Wrap

Volunteers at the JFCS Michael R. Zent Healthcare Center’s Urban Garden project
Nancy Campo, Mark Robert Gordon and Judy Ackerman at the Brighter Tomorrow Luncheon

Marilyn Urdang and Jamie Sunenshine at the Brighter Tomorrow Luncheon

Jody Goldman and Carol Seidberg at the Volunteer Appreciation Breakfast

Gail Baer, and Jane and Bruce Myers; Sandy and Beth Hoffman, Judy and Allen Silberman; Melissa Medvin and Jeff Flancer at the Family Friends of Distinction event

Senior Program - Ice Cream Social

JFCS Real World Job Development Graduation

Prank Jacobson, Dr. Lorrie Henderson, Gail Baer and Carrol Gottfried at the Life & Legacy check presentation
Family Friends of Distinction

LIFETIME MEMBERS
FAMILY FRIENDS OF DISTINCTION
As of April 12, 2018

Family Pacesetter
($500,000 +)
Arizona Community Foundation
J.E. & Z.B. Butler Foundation
Jewish Community Foundation of Greater Phoenix
Molly Blank Fund of The Arthur M. Blank Family Foundation
Valley of the Sun United Way
Virginia G. Piper Charitable Trust

Family Visionary
($250,000 +)
APS
Arizona Republic/12 News Season for Sharing Child Abuse Prevention License Plate Program
Jerry Hirsch Kemper and Ethel Marley Foundation Nina Mason Pulliam Charitable Trust Lenore and Eugene* Schupak

Family Philanthropist
($100,000 +)
Anonymous
Bank of America Charitable Foundation
BHH Legacy Foundation
Carmen and Michael Blank and Family Blue Cross Blue Shield of Arizona Board of Visitors

Family Champion
($50,000 +)
Anonymous (3)

Family Patron
($25,000 +)
ABLE Financial Group American Express Foundation Andberman Family Charitable Fund/Arizona Community Foundation Anonymous Arizona Foundation for Behavioral Health

Basic Needs Collaborative
The Bozena and Josef Zelenda Charitable Foundation Judy and Peter Brandeis Alice* and Peter Buseck Susan and Michael Chesin Priscilla and Louis Cohen Francine Coles CopperPoint Insurance Companies Cox Charities Creative Women of Pinnacle Peak, Inc. Diane and Bruce Halle Foundation Janice and Dean Dinner DMB Associates Inc. Emergency Food and Shelter Program Cheryl and Jeffrey Fine Jeff Flancer Flancer’s Flex Print, Inc. Freeport-McMoRan Copper & Gold Foundation Meri and Steven* Friedman Anita and Jerome Gutkin Lawrence and Iva Hirsch In-n-Out Burger Foundation The Jonathan Dreier Foundation The Joseph & May Winston Foundation Sue and Robert* Karatz Carol and Allan Kern Sydney and Kevin Knight Helen and Ed* Korrick Hope and Randy Levin Sheri and Tom Levin Buddie and Hank Levkoff* Lincoln GIVES Jack Linde Lovitt & Touché, Inc. Magellan Health Services MAZON Mercy Care Plan Pam and Bruce Meyer Valerie and Herschel Richter Fran and Al Sachs Salt River Project - SRP Brooks T. Hozier and Alan M. Schiffrnan Rana and Joseph Schwartz Linda and Earl Secore Lola* and Jacob Shapiro Kathryn Simon Susan and Paul Stander Trends Charitable Fund Joan and Ron Yagoda

We thank and recognize our most generous group of donors, our Family Friends of Distinction, who have made significant contributions to JFCS. Lifetime Membership is extended to individuals, corporations, or foundations whose generosity over time reaches or exceeds $25,000, while Annual Membership is extended to those who make cash gifts of $1,000 or more annually.

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October 1, 2016 - September 30, 2017

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($250,000 +)
Kemper and Ethel Marley Foundation

Family Philanthropist
($100,000 +)
BBHS Legacy Foundation
Jewish Federation of Greater Phoenix
Molly Blank Fund of The Arthur M. Blank Family Foundation

Family Champion
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Carmen and Michael Blank and Family
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Susan and Nestor Guzman
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Jan and Tom Lewis/T.W. Lewis Foundation
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Family Patron
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APS
Child Abuse Prevention License Plate Program
Diane and Bruce Halle Foundation
Dignity Health
Harwit Charitable Trust
Arlene and Michael Lanes
Lubin-Lorsch Family
Barbara and Barry Zemel

Family Ambassador
($10,000 +)
Arizona Republic/12 News Season for Sharing
Bank of America Charitable Foundation
Executive Council Charities
Jeff Flancer/Flancer’s
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Rana and Joseph Schwartz
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Jamie and Peter Sunenshine
Robin Trush
Valle Del Sol
Deidre Vecchione
Mary Jo and Burke Whitfield
Jeanne and Stephen Winograd
Joan and Ron Yagoda

LEGACY SOCIETY MEMBERS
The JFCS Legacy Society is comprised of donors who have confirmed us as a beneficiary in their estate plans by listing JFCS in their will, trust, life insurance or retirement plan.

Gifts and commitments through September 30, 2017
Judy Ackerman
Sue and David Adatto
Phil Adelman
Anonymous (10)
Leo and Lore Baer**
Gail and Michael Baer
Anonymous
Tricia and Andy Beran
Carmela and Michael Blank
Adam & Cindy Brooks and Family
Wendy and David Carriere
Francine Coles
Janice and Dean Dinner
John D. Eckstein
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Marcia and Norman* Goodman
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Clara D. Stander**
Sarae Steremberg
The Robert I. Sweet Charitable Remainder Trust**
Dr. Abraham Tamis Memorial Fund at Jewish Community Fnd**
Estate of Rhoda Krasno Tannenbaum**
Naomi* and Gerald Weiner
The Wexler Family Foundation
Lisa and Rick Wolf
Barbara and Barry Zemel
Michael R. Zent**
Laura Ziff

* Of Blessed Memory
** Gift Realized
“My husband comes from a family of nine children and the older siblings have always been available to help the younger ones when needed. Sometimes people just need some help to get back on their feet, as is the case with victims of domestic violence. We hope our gift to JFCS provides comfort to the women and children who are victims of abuse and need safe shelter and vital services in order to leave their abusers.”

-Susan and Nestor Guzman, JFCS donors

“JFCS specialists with Creating Peaceful Families are dedicated to supporting the social and emotional needs of students in our school district. Their talented team teaches positive coping strategies that enhance the educational experience and give students the skills needed to be successful in the classroom.”

-Shannon Cronn, NCSP, Clinical Services Coordinator, Scottsdale Unified School District

“Arizona Community Foundation supports the affiliation between Sojourner Center and JFCS because it brings together two organizations with fundamental strengths in addressing the issue of domestic violence services in the community. Sojourner Center provides the vital shelter services needed within the community while JFCS focuses on financial and operational plans to support long-term viability, in addition to continuing its focus on the Shelter Without Walls program.”

-Jacky Alling, Chief Philanthropy Officer, Arizona Community Foundation

“We want to get seniors to use their brains in new and innovative ways. I’ve had participants tell me that they’ve never performed before, but that they are excited to try something new.”

-Janet Rees, JFCS Creative Aging Coordinator

“We recognize the unique programs that JFCS delivers to our community and are thankful for its leadership and expertise in filling these needs. Whether it is seniors or those that need emergency help, we are proud to partner with JFCS and to fund and support its work.”

-Mark Feldman and David Weiner, co-chairs, Jewish Federation of Greater Phoenix

“When I was hospitalized for the high-risk birth of my firstborn child, Rabbi Kravitz provided spiritual comfort and support and took time to recite the Mother’s Prayer with me. By the end, I had tears running down my face and we said ‘Shehechiyanu’ (a blessing to mark special occasions) together. It was a special moment for my family, and we are grateful.”

-Hospital Chaplaincy participant

“JFCS is a jewel in our community and we are privileged to be donors and make a difference.”

-Barbara and Barry Zemel, JFCS Legacy Society members