

Community Impact Report: **2025**

90
— Years —



“Even in a year of change, our commitment never wavered, every individual who turns to JFCS finds care, dignity and a path forward.”

As we reflect on the past year, one word comes to mind: perseverance. 2025 was a year that tested our organization in new and significant ways. At Jewish Family & Children’s Service (JFCS), we faced difficult decisions and evolving challenges, yet remained grounded in our mission to strengthen the community through behavioral health, healthcare and social services to all ages, faiths and backgrounds.

Last Summer (and most recently in May of 2026) required us to make very difficult operational changes, including the closure of our Glendale clinic and reductions in workforce. These decisions were not made lightly. They were driven by broader systemic challenges impacting behavioral health funding and Medicaid reimbursement rate shortfalls. Throughout these transitions, our priority remained clear: ensuring continuity of care for every individual and family who depends on us.

Even amid these challenges, JFCS was able to serve nearly 40,000 individuals across Maricopa County. Our clients continued to receive critical support, whether through mental health counseling, child and family services or programs for the Jewish community and older adults. The consistency of this care, despite reduced staffing, is a direct reflection of the extraordinary commitment of our employees and the steadfast leadership of our Board of Directors.

Our programs remained a lifeline for those navigating complex and often overwhelming circumstances. From young people and families to older adults and youth aging out of the foster care system, JFCS continued to meet people where they are, providing compassionate, coordinated care. Even in a year of transition, our commitment to quality and accessibility never wavered.

We also remained deeply connected to the Jewish community while continuing to serve individuals of all backgrounds. Through counseling, financial assistance, Chaplaincy and meaningful holiday programming, we honored our heritage while embracing the diverse needs of the community we serve today.

This work is made possible by you: our donors, partners and advocates. Your support allowed us to navigate a challenging year while continuing to deliver on our mission. As we look ahead, we do so with clarity, determination and hope. On behalf of our Board of Directors and the entire JFCS team, thank you for standing with us and ensuring that care, compassion and community remain available to all who need it.



Lorrie Henderson, Ph.D.,
MBA, LCSW
President & CEO



Janice Dinner
Governance Board Chair

2025 JFCS

With the support of JFCS, countless individuals improved their lives in the Greater Phoenix area.



Nearly 39,000

children, teens
and adults served



Nearly 260

team members
on staff



Over 37 Million

in philanthropic support
and government funding



9,727

people assisted
through Jewish
Community Services



4,430

people received
help through Child
& Family Solutions



8,816

seniors received
services through our
Older Adults programs

“JFCS Saved My Life”

Cherise had lived with mental health challenges for much of her life, but nothing could have prepared her for what came next.

After a visit to her doctor, she received devastating news. She was told she had just seven days to live.

In shock and disbelief, Cherise did what anyone would do. She began making calls no one should ever have to make. She told her elderly parents. She told her children. She told her grandchildren. Together, they began preparing for the unimaginable.

But something did not feel right.

Cherise and her family kept calling the doctor’s office, asking again and again if what they were hearing could possibly be true. Each time, they were told yes. Until suddenly, they were told it had all been a mistake.



Cherise Graham, JFCS Client

The diagnosis was wrong.

While Cherise was physically alive, something inside her had shifted. The emotional trauma of those days, combined with a deep sense of betrayal from a system she had trusted, left her feeling hopeless. The weight of it all became too much to carry.

In a moment of desperation, believing she could not go on, Cherise made one final call. She dialed 2-1-1.

In Arizona, 2-1-1 is a lifeline. It connects individuals in crisis to critical resources, support, and compassionate care. That call led Cherise to Jewish Family & Children’s Service.

On the other end of the line was Jessica.

With a gentle voice and a compassionate heart, Jessica met Cherise exactly where she was. She listened. She reassured. She stayed present in a moment when Cherise felt completely alone. That connection made all the difference.

Today, Cherise is here. She is healing. And she is grateful.

Cherise says, “JFCS saved my life.”



Graduates of the Real World Job Development program celebrate a milestone achievement alongside JFCS staff and supporters. Through education, career training and personalized support, participants gained the tools and confidence to build brighter futures for themselves and their families.”



"JFCS helped us rebuild our lives and find hope again."

When Oran arrived in Arizona from Israel in May 2024 with her teenage twins, she hoped they would finally feel safe. "The war had just started before we left," she shared. "My kids were afraid. We were hearing sirens and living under constant stress. I just wanted them to have peace."

A single mother raising a son and daughter, Oran originally came to the United States for one month. But after experiencing the fear and uncertainty surrounding the conflict, the family decided to return to Israel, sell their belongings and make a permanent move to America. "It took six months to figure everything out," she said. "It was one of the hardest things I've ever done."

The transition was far from easy. After briefly staying in Miami, Oran bought a car and began driving to Arizona for a new job opportunity. During the trip, the car broke down in Texas and the engine failed. "Every dollar I had disappeared

so quickly with repairs, rent and deposits," she said. "Everything felt unfamiliar. I didn't know how life worked here yet."

Searching for help, Oran connected with JFCS after being referred through the local Jewish community. She was introduced to JFCS Jewish Program Manager, Kathy Rood and later began counseling sessions. JFCS helped with one month of rent assistance and guided her through the overwhelming process of rebuilding her life in a new country.

"At first, I was trying to stay optimistic, but everything kept snowballing," Oran said. "Then my father passed away in Israel, and emotionally I crashed again." Through counseling and support, Oran slowly began to heal. "I learned how to ask for help and let my guard down," she shared. "I realized I didn't have to go through everything alone."

Today, Oran says Arizona finally feels like home. She is working, rebuilding stability for her children and reflecting on how far they have come. "The people at JFCS truly cared about me and my kids," she said. "They stood behind their word and walked the talk."

When asked why she wanted to share her story, Oran didn't hesitate. "Even if people think what they are doing is small, it's huge to families like ours," she said. "One day I hope I can give back too. Sharing my story is part of that."



Oran

JFCS has been there for our community for over nine decades, providing compassionate care and support when people need it most. Their work strengthens individuals, families and older adults across the Valley through counseling, child and family programs and critical services to the Jewish Community and Older Adults. Supporting JFCS through our legacy commitment is a meaningful way for us to help ensure this important work continues for future generations."

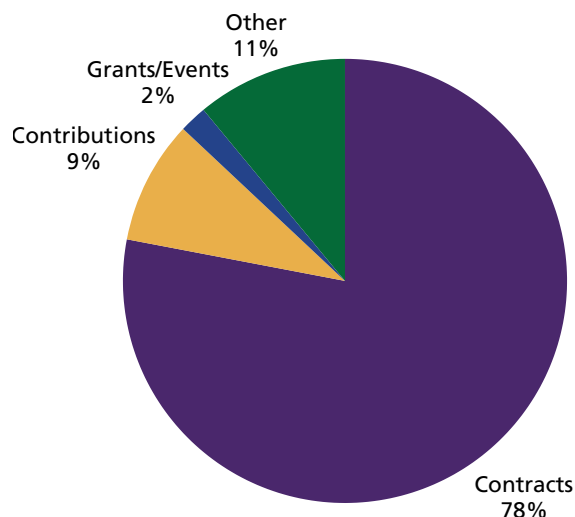
- Enid and Michael Seiden, JFCS Donors and Board Member



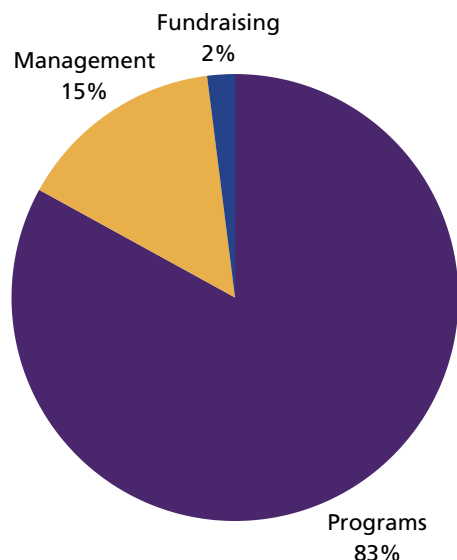
Financial Breakdown

Every dollar makes a difference. These financials represent revenue and expenses from October 1, 2024 through September 30, 2025.

Public Support and Revenue



Functional Expenses



2024 Circle of Friends

Gifts of \$1,000 to \$2,499 received from January 1, 2025 through December 31, 2025.

Morris and Carrie Aaron
Seth and Regina Abraham
Ian and Wendy Ackerman
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Daniel Kaiser
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Richard Kesselman
Franklin and Amy Khedouri
Michael and Ellen Klarfeld
Elizabeth Knopf
Richard and Karen Knopf

Burton and Sondra Kornfeld
William P. Kram
Howard and Diana Krasnow
Marc Lato
Marlys and Larry Lazarus
Sylvan and Lynne Leabman
Mary and Stephen Leshner
Jay and Cynthia Levin
Ken and Linda Levin
Alan Gold and Pnina Levine
Gavin and Gail Levinthal
Gregory Altschuh and Janis Lipman
Viola and David Loewith
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Jonathon and Risa Markovitz
Barry and Susan Markowitz
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Herb and Reva Meyerovitz
Allan Miller
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Dana and Rick Naimark
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Dina and Eric Reimer
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Benjamin and Marta Rosenthal
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Allen and Reba Rothman

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Carol Rudoff
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Mark and Michele Wiltchik
Richard and Lisa Wolf
Edward and Gwen Yalowitz
Andrew Bridge and Scott Young
Mark and Jana Zinman

Thank You to Our Legacy Members

We are deeply grateful to those who invest in the future of JFCS and the well-being of our community. Below are our Legacy Society members whose planned gifts support our mission beyond their lifetime.

Anonymous (13)	Judith and Phillip Hirsch* Charitable Remainder Trust	Valerie and Herschel* Richter
Sue and David Adatto	Dora and Bernard* Jacobs Endowment Fund	Muriel Ross*
Philip Adelman	Stephanie and Frank Jacobson	Sari Alldredge Roth
Ronald M. Anatole Family Trust*	Lynn and Lawrence Kahn	Madeline and Sheldon Roth* Endowment Fund
Andrea and David Arkow	Edward H. Kaplan Revocable Trust	Susie and Bob Roth
Shirley Askuvich*	Philip and Elaine H. Katzke* Designated Fund	Alexis Smith and Steve* Schallenger
Gail and Michael Baer	Carol and Allan Kern	Lenore and Eugene Schupak*
Lore and Leo Baer*	Ellen and Robert Kirschenbaum	The SLJL Schwartz Family Trust
Tricia and Andy Beran	Helen and Ed* Korrick	Ellie Schwartzberg
Cindy and Adam Brooks Family	Lanes Family Endowment Fund	Ruth and Edward Schwarz* Endowment Fund
Karen and Jay Bycer	Arlene and Michael Lanes*	Linda Scott
Wendy and David Carriere	Chu and Stuart Lazar	Carol and Ken Seidberg
Bruce Nager* JFCS Hospital Chaplaincy	Betty and Allan Levy*	Enid and Michael Seiden
Designated Endowment Fund	Tracey and Larry Lytle	Carmen and Michael Blank Jewish Career Services
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Priscilla and Louis* Cohen	Herman S. and Golda Mandell Living Trust*	Lola and Jacob Shapiro Endowment Fund
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Crawford	Robert Meza	Drs. Edna and Arthur Sitelman
Janice and Dean Dinner	Estate of Bettie M. Miller*	Susan and Paul Stander
Diane and John Eckstein	Susan and Herbert* Miller	Clara Stander*
Florence and Paul Eckstein	Tanya and Bill Miller	Walter Gray in Honor of Michael Steinberg
Judith Mallin Efron and David Efron	Andi and Sherman* Minkoff	Nan and Paul Steiner*
Estate of Rhoda Pack Eisenberg*	Nancy and Larry Moffitt	Sarae and Zuli Steremberg
Ellen and Lee Eisenberg	Morof Family Revocable Trust	Dr. Abraham Tamis Memorial Designated Fund*
Judy Ackerman and Richard Epstein	Gail and Edward Ober	Estate of Rhoda Krasno Tannenbaum*
Corrine F. Erlich*	Packer Family Trust	Sara Patrice Thaler Fund
Nancy and Ike Feiges	Felicia and Glenn Pahnke	Emily and Adam Thaler
Melissa Medvin-Flancer and Jeffrey Flancer	Lawrence Palder Scholarship Fund	Ruth Wachs
Dora and Louis Fox Charitable Trust	Palmer Revocable Trust	Rita and Roger Walton
Merilyn and Steve* Friedman	Ruth B. Pearson*	Naomi* and Gerald Weiner
Jay Fruchtman	Helen Pezdirtz* Endowment Fund	Henriette Weiss
Glenn Gerston	Nicole and Andrew Portnoy	The Wexler Family Foundation
Marcia and Norman* Goodman	Lynn Posen*	Lisa and Richard Wolf
Carrol Gottfried	Rachel and Elliot Rabinovich	Wolfe Living Trust
Anita and Jerome Gutkin	Janet* and Tom Rees	Barbara and Barry Zemel Endowment Fund
Dr. Lorrie Henderson	The Robert I. Sweet Charitable Reminder Trust*	Michael R. Zent* Memorial Fund
Adrien C. Herzberg* Endowment Fund		Laura Ziff
Jerry Hirsch		

* of blessed memory

Leave a Legacy

Inspired by the generosity of our Legacy Donors? We invite you to consider including JFCS in your estate plans and creating a lasting impact for future generations. If you would like to learn more about legacy giving or discuss the many ways you can support our mission, please contact Carrol Gottfried, Director of Philanthropic Services, at carrol.gottfried@jfcsaz.org. We would be honored to help you explore a gift that reflects your values and philanthropic goals.



Friends & Family of Distinction

These are donors who gave \$2,500 or more from January 1, 2025 through December 31, 2025.

Wendy and Ian Ackerman
Judy Ackerman and Richard Epstein
Sandy Adler
Roberta Aidem
Carrie Bagatell
Jessica and David Barranco
Virginia Bellinghausen
Carmen and Michael Blank
Sandra Blum
Lawrence and Carol Brecker
Peter Buseck
Howard and Vicki Cabot
Reness Resler and Stuart Cohen
Priscilla and Louis* Cohen
Debra Sylvan and Robert DeLeeuw
Tracy Denmark-Schwimmer and Marc Schwimmer
Janice and Dean Dinner
Elizabeth Rosen-Ducat
Diane and John Eckstein
Florence and Paul Eckstein
Dora and Josef Erlich
Susan and Tim Ernst
Judith and Harold Feldman
Barry and Nancy Froman
Marilyn Gerber
Lance Goldberg
Neil and Joyce Goldstein
Laurie and Charles Goldstein
Betsy and Kenneth Gometz
Cynthia Greeley
Anita and Jerome Gutkin
Susan and Nestor Guzman
Clint and Angela Hardison
Steve and Suzanne Hilton
Iva and Lawrence Hirsch
Jerome Hirsch
Susan Hirshman
Brooks Hozier and Alan Schiffman
Sandy Hvidberg
Daniel M. Isard
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Lynn Kahn
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Linda and Sherman Saperstein
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Carol and Kenneth Seidberg
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Debbie and Mitchell Stillman
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Merle and Michael Tarnow
Gail and Dan Tenn
Rita and Rick Weinstein
Jolene and Harvey Weisblat
Jeanne and Stephen Winograd
Paul Zatulove
Barbara and Barry Zemel

*of blessed memory

Gifts of Stock

A gift of appreciated stock is a simple and tax-smart way to support JFCS and help advance our mission. Stock donations can be transferred electronically through your broker to our account at LPL Financial. To ensure your gift is properly acknowledged, please notify Terrence Daniels, CFO/COO, at 602-394-7336 once the transfer has been initiated, or ask your broker to contact us directly. Complete transfer instructions, including our DTC number and account information, are on our website.



Thank You to Our Community Partners

We are deeply grateful to the foundations, funds, companies and government agencies who support our work.

ABLE Financial Group
The Adler's at Arizona Best Real Estate
Area Agency on Aging, Region 1
Arizona Department of Economic Security
Arizona Department of Safety - Victims of Crime Assistance
Arizona Sunrays Gymnastics & Dance Center
Arthur and Joan Weisberg Family Foundation
Baird Foundation
Banner University Health Plans-Banner University Family Care
Blumenstein Family Foundation
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Center for Jewish Philanthropy of Greater Phoenix
City of Peoria
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The Conference on Jewish Material Claims Against Germany
Connections In HomeCare and Communities
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Crest Insurance Agency
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Diane and Bruce Halle Foundation
Dickinson Wright PLLC
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The Scott Lorsch and Casille Kristol Charitable Fund
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Seed the Dream Foundation
Sending Support Foundation
The Simonson Foundation
Sonora Quest Laboratories
SRP
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Thunderbirds Charities
United Health Group - Employee Giving
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Virginia G. Piper Charitable Trust
Vitalant
Voya Financial
Wells Fargo Advisors (Hayden Rd)
Wiser Advisor Group
Women's Independence Scholarship Program, Inc.

JFCS Values and Leadership



Mission

To strengthen the community by providing behavioral health, healthcare and social services to all ages, faiths and backgrounds.

Vision

We hope for a future where families are strong, elders are cared for and children are safe. Our dedication to our mission is strengthened by our commitment to our core Jewish values that honor community and the continuity of the generations.

Executive Leadership Team

Lorrie Henderson, Ph.D., MBA, LCSW
President & Chief Executive Officer

Terrence Daniels
Chief Financial Officer/Chief Operating Officer

Megan Lipman
Vice President of Quality Management & Compliance

Tina Lopez, CFRE
Vice President of Philanthropic Services

Linda Scott, MSW
Vice President of Child & Family Solutions

Gwynn Simpson, MSW
Vice President of Human Resources

*of blessed memory

Governance Board of Directors

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Emeritus Member

Edward Ober
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Lenore Schupak*
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Michael Seiden
Member

Meghan Shapiro
Member

"More than a Paycheck."

A job can provide a paycheck. But for many people, it also represents something much bigger: stability, confidence and the opportunity to build the future they want. For individuals rebuilding their lives after a difficult season, employment can be an important step toward independence. At Jewish Family and Children's Services of Arizona (JFCS), career readiness is about much more than finding a job. It is about helping people build the confidence, skills and stability to move forward.

"Meaningful work can provide financial security, but it also gives people a sense of purpose, routine, connection to their community and opportunities for social connections," says Linda Scott, vice president of Child and Family Solutions. "At JFCS, we see employment as one of the strongest pathways toward long-term independence because it empowers people to make choices about their future rather than simply reacting to life's challenges."

Looking Beyond the Résumé

Finding employment is rarely as simple as submitting an application. For many people, the barriers begin long before the interview.

"Many individuals face multiple barriers at the same time," Scott says. "They may be recovering from trauma, experiencing homelessness, leaving foster care, escaping domestic violence, managing a mental health condition, or simply trying to overcome financial hardship."

Transportation, childcare, housing instability, limited work experience and gaps in employment can all make it difficult to find and keep a job. For many, setbacks also take a toll on confidence.

"Simply helping someone find work may not be enough," Scott says. "It is important to look beyond employment alone and support the whole person."



Real World Job Development Graduation
May 2026

Building Confidence Through Opportunity

Employment also plays an important role in emotional well-being.

"When people are achieving financial stability, working toward goals, contributing to something larger than themselves, and seeing their own progress, then confidence and hope are increased," Scott says.

"Employment can become a turning point, not because of the paycheck alone, but because it reminds people that they are capable, valued, and able to shape their own future."

Creating Pathways to Independence

One way JFCS puts that philosophy into practice is through the Real World Job Development Program, which supports young adults aging out of foster care as well as young people with low incomes who are disconnected from school and work.

Participants explore career interests, build résumés, practice interviewing, strengthen workplace skills, learn financial literacy, and connect with education, vocational training and paid work experiences. JFCS also connects participants with supportive services and community resources that help remove barriers to employment.

JFCS works alongside adults rebuilding their careers, too, helping them develop practical employment plans while addressing barriers that may stand in the way.

"Throughout the process, our goal is to help people gain not only employment, but also the confidence and independence needed for long-term success," Scott says.

Supporting the Whole Person

"Career readiness and mental health are closely connected because both involve hope, resilience, and believing that change is possible," Scott says. It is difficult to focus on career goals while navigating overwhelming stress, anxiety, depression or uncertainty about basic needs. At the same time, stable employment often strengthens emotional well-being by reducing financial stress, increasing confidence and creating a sense of accomplishment.

"We recognize that supporting mental health and supporting employment are not separate efforts. They work together," Scott says. "When people feel emotionally supported, they are better prepared to pursue opportunities. When they experience success, their emotional health often improves as well."

One Step at a Time

Starting over can feel overwhelming, but Scott encourages people to focus on what they can do today.

"Start with one small, achievable step," she says. "That might mean updating a résumé, making a phone call, attending a workshop, applying for a single job, or simply asking for help. Progress doesn't happen all at once, and no one has to do it alone."

Small successes build confidence, and confidence creates momentum. Through career readiness, supportive services and individualized guidance, JFCS helps people build stability, strengthen their confidence and move toward lasting independence.

Giving from your IRA

If you are age 70½ or older, you may be able to make a tax-efficient gift through a Qualified Charitable Distribution (QCD) directly from your IRA. A QCD allows eligible donors to support our mission while potentially reducing taxable income, and for those age 73 or older, it can also count toward required minimum distributions (RMDs). We encourage you to consult your financial or tax advisor to determine whether a QCD is right for your situation. Your generosity through an IRA charitable gift helps us continue making a meaningful impact in our community.



Lend Your Time and Talents to Support Essential Programs in Our Community

Community members play an important role in helping JFCS expand awareness and support for our mission throughout the Valley. From hosting intimate salon gatherings in their homes to connecting JFCS with auxiliary groups, community organizations and speaking opportunities, these ambassadors help introduce new audiences to the life-changing work happening every day at JFCS. These meaningful conversations create deeper community engagement and inspire greater support for individuals and families in need.

Whether you are interested in hosting a small gathering, arranging a speaker for your group or helping make new connections in the community, there are many ways to get involved. Every introduction and conversation helps strengthen the compassionate network of support that has sustained JFCS for more than 91 years. For more info, contact tina.lopez@jfcsaz.org



Our October 2025 Salon Event, hosted by Gail and Ed Ober at the Scottsdale Waterfront. Panel Discussion (L to R): Kathy Rood, Lin Sue Flood, Tami Bohannon and Bob Roth.

Support JFCS Through the AZ Charitable Tax Credit

When you donate to JFCS through the Arizona Charitable Tax Credit, you're changing lives by providing vital healthcare and social services to people right here in Maricopa County. Your support helps secure the future of JFCS. Questions? Contact our VP of Philanthropic Services, Tina Lopez, tina.lopez@jfcsaz.org or call 480-679-9131.



Make a donation
to JFCS at
jfcsaz.org/donate



Claim your credit with
our QCO code 20255
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Get a dollar-for-dollar
credit on your state taxes,
For 2026, \$1,009 Married;
\$506 Individuals