Our Mission
Jewish Family & Children’s Service (JFCS) is a nonprofit, non-sectarian organization that strengthens the community by providing behavioral health, healthcare and social services to all ages, faiths and backgrounds.

Our Vision
At JFCS, we hope for a future where families are strong, where our elders are cared for and where children are safe. Our dedication to our mission is strengthened by our commitment to our core Jewish values that honor community and the continuity of the generations.

Jewish Values
KEHILA
Building community
TZEDAKAH
To do what is right and just
TIKKUN OLAM
Repairing the world
GEMILUT CHASADIM
Acts of kindness

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A Message From JFCS Leadership

Jewish Family & Children’s Service (JFCS) continues to lead the way in providing effective, evidence-based social services to Maricopa County’s most vulnerable populations. Because of your generosity, dedication and commitment to our mission, we are healing lives.

We have completed another productive fiscal year in 2018 serving our community and providing care for more than 42,000 children, teens and adults facing mental illness, family trauma, substance abuse and challenging financial circumstances, in addition to other serious behavioral, physical and social obstacles.

We have continued to forge a path focused on the “whole health” of those we serve. In February 2018, the JFCS Glendale Healthcare Center became the second JFCS facility to offer fully integrated healthcare services, including primary medical care and behavioral health services. Now, both the Michael R. Zent Healthcare Center in Maryvale and the Glendale Healthcare Center offer an integrated approach to patient care, combining to serve more than 12,783 patients in 2018. Our two clinics in Avondale and Mesa served more than 10,217 behavioral health patients last year, and we’ve furthered our plans to fully integrate both centers by 2020.

Other important milestones for 2018 include the expansion of our Hospital Chaplaincy services into the West Valley; a 31% increase in the number of women who received comprehensive domestic violence services from our Shelter Without Walls program; and a record number of diploma-earning graduates in the Real World Job Development program, which serves youth in or aging out of foster care.

We extend our deepest gratitude to our loyal donors and volunteers as well as our dedicated staff.

Glendale Clinic Becomes Integrated Healthcare Center

The JFCS Glendale Healthcare Center launched primary care services in February 2018, supported in part by Thunderbirds Charities. Becoming the second integrated medical and behavioral health center in JFCS’ portfolio along with the Michael R. Zent Healthcare Center in Maryvale, both are providing a holistic approach to healthcare. The Center offers an integrated healthcare program where clients are treated by a collaborative team of therapists, clinicians, medical doctors, psychiatrists, nurse practitioners and other healthcare professionals. The coordinated care efforts of JFCS professionals serve every aspect of a patient’s well-being in one convenient location.

Plans are in the works to relocate our Mesa clinic and open the JFCS East Valley Healthcare Center in late 2019, and to integrate our West Valley clinic in Avondale by 2020.

Mitzvah Hub Connects Volunteers to Organizations

In 2018, JFCS partnered with the Jewish Federation of Greater Phoenix to launch the Mitzvah Hub, an online, web-based platform where nonprofits and volunteers can easily access currently available volunteer opportunities in one centralized location. The Mitzvah Hub highlights the importance of supporting Jewish organizations both locally and around the world, irrespective of the religion of their beneficiaries. In addition to mitzvah projects, this resource is aimed at members of the community who are looking for ways to volunteer. It has already been utilized by b’nei mitzvah students, youth needing to complete community service requirements, as well as adult volunteers. For more information on the Mitzvah Hub, visit www.jfcsaz.org/volunteer.

More than 4,000 volunteer service hours were provided in the last year, valued at $90,000+.
Prevention Services Improves Student Learning

Approximately 4,300 students in the Scottsdale Unified School District received in-school prevention services via JFCS’ Creating Peaceful Families program. New to the program this school year was goal setting and time management to target middle school students struggling academically, and more specifically, failing two or more classes.

Through teaching skills around goal setting, organization, following instructions, active listening, identifying appropriate resources and support systems, note taking, study skills, and self-evaluation, JFCS’ new program assisted in preventing school failure and promoting academic success. 92% of students who participated in the program passed all of their classes. Moreover, JFCS received all “excellent” scores on customer satisfaction surveys returned from partnering schools.

Jewish Counseling Expands to Serve More Individuals

JFCS’ Jewish Counseling program was established with the promise that Jewish individuals seeking services would not be denied treatment based on an inability to pay for these services. Though all of our programs are built from Jewish values, we offer some services catering directly to those of the Jewish community who would prefer more faith-focused counseling. The costs of these services are offset, in part, through insurance reimbursements and client fees, funding from the Jewish Federation of Greater Phoenix, and through the generous support provided by a family foundation. This year, JFCS was able to expand the number of individuals who received counseling by 25%.

In addition to counseling, JFCS provides a number of other services specifically for the Jewish community, including Career Services, Older Adult Programs, Hospital Chaplaincy, Helping Hands – Emergency Financial Assistance, Holocaust Survivor Services, Aleinu community outreach and education, Jewish Crisis & Response Team and Chagim Holiday Programs.

JFCS Establishes Professional Leadership Program

With the help of a generous donor, Adam M. Brooks, CFP®, co-founder and managing partner of Scottsdale-based ABLE Financial Group, the JFCS Professional Leadership Program was established to engage more Arizona business professionals with JFCS. Modeled after leadership programs like Greater Phoenix Leadership and Scottsdale Leadership, a select group of professionals are recruited to join the program. Year one to the program this school year was goal setting and time management to target middle school students struggling academically, and more specifically, failing two or more classes.

The inaugural cohort of diverse professionals selected for the JFCS Professional Leadership Program is currently completing the service project portion of the program. To apply to be a participant of the JFCS Professional Leadership Program, complete the volunteer application at www.jfcsaz.org/professionalleadership.
Glendale Healthcare Center

“On Feb. 8, my reality flipped upon itself. I was figuratively under water and struggling to breathe. The loss of my dream job as a sous chef due to injuries sustained from a car accident put me in a seven month “funk.” During that time, there were moments of contemplating suicide...my existence seemed bleak. I reluctantly reached out for help up, not a handout, and was connected with JFCS’ Glendale Healthcare Center.

I faced extreme anxiety and panic attacks following my diagnosed Traumatic Brain Injury, which almost prevented me from showing up to my first scheduled appointment. I am forever grateful that I did, however. Everyone I came into contact with at JFCS made me feel acknowledged and valued as a human being. Knowing that this team of professionals is working in unison makes me confident in my healthcare decision. Thank you for all the extra effort and care I have received, you truly saved my life.”

Family Preservation

“From a very young age, I knew my home was different than most, but it was not until recently that I truly knew why. My parents are hoarders. This is why I have never been able to have friends over. JFCS got my parents long-term counseling services that will hopefully create a safer, more stable environment for all of us. A team of professionals worked together to clean up our home and gave us a chance to start fresh. It’s my greatest hope that through a lot of hard work and determination, my parents will overcome this challenge. I do not want to see my family broken apart or to have us removed from our home. My greatest fear is being placed in the foster care system with people I don’t know. Thank you to JFCS and everyone who reached out to get us the help that we clearly needed!”

Rowan*, Family Preservation participant

Isaiah, JFCS Glendale Healthcare Center patient

HEALING LIVES

23,084 lives touched through our behavioral health and social services agency-wide. 65% were children and teens.

100% of foster care teens in Real World Job Development reported being in school or moving toward work readiness.

98% of seniors who received in-home care services maintained independent living status.
Real World Job Development

“Growing up in Arizona’s foster care system, I faced many challenges in my youth. At 18, I gave birth to a daughter and quickly learned the difficulties associated with parenting and providing a stable home. Through JFCS’ Real World Job Development program and my internship, I’ve been exposed to a world of possibilities for my future. I’m attending Gateway Community College while pursuing an associate’s degree in psychology and gaining employment skills via my internship, various workshops and one-on-one coaching. In addition to psychology, I’m thinking about careers in law, political science or social work now. This experience made me see how much can be accomplished when people come together. I am grateful for all I’ve learned and the opportunities I’ve been given through Real World Job Development.”

Hospital Chaplaincy

“I recently spent several days in the hospital following a major operation. When Rabbi Kravitz came into my room, a sense of peace came over me and I knew I would be better. Having a rabbi, one of my own people, who cared enough to visit, gave me a connection and sense of calm. Thank you for offering your support and compassion and words of the Healing Prayer during one of the most difficult times of my life. Your presence relieved some of the discomfort I was feeling. Rabbi, you did not even have to say anything; just being there was a tremendous blessing, and I’m sure your presence helped me recover.”

*Names have been changed to protect client privacy.
42,352 Lives Touched

**Diversity**
- 50% White
- 37% Hispanic
- 10% Black or African American
- <1% Asian
- <1% American Indian or Alaska Native

**Generations**
- 65% Children and Teens
- 29% Adults
- 6% Older Adults

**Core Programs**
- 55% Behavioral Health
- 24% Child & Family Solutions
- 18% Jewish Community Services
- 3% Older Adult Services

**2,433** lives were touched by Shelter Without Walls, which serves survivors of domestic violence.

**4,000** volunteer service hours were completed and valued at more than $90,000.

**634** children and adults received holiday assistance.

**4,662** individuals and families received Hospital Chaplaincy services.

**8,167** clients received care or assistance from Jewish Community Services.

**4,465** individuals received Behavioral Health case management services.
FY 2018 JFCS Financial Statement
for fiscal year ended September 30, 2018

Assets
Current Assets 16,010,181
Long-Term Assets 14,858,835
Total Assets 30,869,016

Liabilities
Current Liabilities 8,576,530
Long-Term Liabilities 5,184,111
Total Liabilities 13,760,641

Net Assets
Unrestricted Assets 15,186,043
Temporarily Restricted 1,649,225
Permanently Restricted 273,107
Total Net Assets 17,108,375

TOTAL LIABILITIES AND NET ASSETS 30,869,016

Statement of Activities

Support & Revenue
Regional Behavioral Health Authority 32,044,292 62.58%
Department of Economic Security 5,789,833 11.31%
Other Contracts and Government Funding 4,694,814 9.17%
Contributions and Grants 5,649,872 11.03%
Jewish Federation of Greater Phoenix 273,683 0.53%
Program Fees & Third Party 1,021,986 2.00%
Management Services 9,975 0.02%
Investment Income 1,110,311 2.17%
Other 607,997 1.19%
Total Support & Revenue 51,202,763 100.00%

Expense by Program and Affiliates
Integrated Health Services 31,159,366 60.03%
Shelter Without Walls 466,531 0.90%
Real World Job Development 609,557 1.17%
Homebase Services 4,192,841 8.08%
Older Adults Services 842,709 1.62%
Jewish Community Services 359,291 0.69%
Creating Peaceful Families 144,382 0.28%
Sojourner Center 4,025,486 7.76%
Fundraising 1,326,752 2.56%
Management Services & Other 8,775,492 16.91%
Total Expense by Program 51,902,407 100.00%

Unrestricted (689,111)
Temporarily Restricted (283,641)
Permanently Restricted 273,107
Total Change in Net Assets (699,645)

Expense Summary
Program Services 41,800,163 80.54%
Administration 8,775,492 16.91%
Fundraising 1,326,752 2.56%
Total Expense 51,902,407 100.00%
Carol & Ken Seidberg  
Brighter Tomorrow Luncheon

Sharon & Gary Shuster and family  
Brighter Tomorrow Luncheon

Susan Cordier & Denise McClain  
(left to right) Brighter Tomorrow Luncheon

Jessica Barranco, Anita Gutkin, & Jerry Gutkin  
(left to right) Brighter Tomorrow Luncheon

Mercy Care Staff  
Backpack drive
Real World Job Development Graduates

Ballet Arizona visits seniors in the Older Adults Program
We thank and recognize our most generous group of donors, our Family Friends of Distinction, who have made significant contributions to JFCS.

Lifetime Membership is extended to individuals, corporations, or foundations whose generosity over time reaches or exceeds $25,000, while Annual Membership is extended to those who make cash gifts of $1,000 or more annually.

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As of December 31, 2018

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($500,000+)
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J.E. & Z.B. Butler Foundation
Jewish Community Foundation of Greater Phoenix
Jewish Federation of Greater Phoenix
Molly Blank Fund of The Arthur M. Blank Family Foundation
Valley of the Sun United Way
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($250,000+)
APS
Arizona Republic/12 News Season for Sharing
BHHS Legacy Foundation
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Endowment
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Anonymous (12)

* Of Blessed Memory
** Gift Realized
“JFCS, through its varied programs, touches and helps the entire community from birth to death and for so much in between. It is a safety net for so many, and provides support for those who need help supporting themselves.”

-Lauren Garner (sitting, first from the left)

“JFCS because it provides behavioral health services to families in need and does so with compassion, dignity and hope.”

-Bailey Tocco (standing, second from the left)

“As we attended a number of programs over the years, we kept learning more about how JFCS touches a variety of needs and individuals throughout the community. It seems like there is a spot for almost everyone that needs help to meet the challenges of the individuals that were not as fortunate as many of us, and quite frankly, never got a fair shot in life. We feel very fortunate to have been involved with JFCS. We commend the staff, counselors, and employees for the good work that they do; it seems like there is a program for every need!”

-Debbie and Mitch Stillman

“My husband had a long stay in the ICU at Honor Health Shea. All I asked of people was prayer. Rabbi Kravitz from JFCS came on a regular basis to pray over my husband. It was a good and comforting feeling having Rabbi Kravitz spend time with our family.”

-Cindy Lubin and David Lorsch