Jewish Family & Children's Service

Healing Lives. **Whatever It Takes.**

2021 Community Impact Report

40,032

lives touched

Healing Lives. Whatever It Takes.

Our Mission

Jewish Family & Children's Service (JFCS) strengthens the community by providing behavioral health, healthcare and social services to all ages, faiths and backgrounds.

Our Vision

At JFCS, we hope for a future where families are strong, where our elders are cared for and where children are safe. Our dedication to our mission is strengthened by our commitment to our core Jewish values that honor community and the continuity of the generations.

Jewish Values

Kehila
Building Community

Tzedakah
To do what is right and just

Tikkun Olam
Repairing the world

Gemilut Chasadim
Acts of kindness

Executive Leadership Team*

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Chief Financial Officer

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Human Resources Consultant

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Vice President of Integrated Health

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*Listed individuals reflect fiscal year 2021.

Lorrie Henderson,
President & CEO

Paul E. Stander,
Governance Board Chair

We entered the new year with a renewed sense of hope. Although the effects of the pandemic were still being felt across the country, Jewish Family & Children's Service remained steadfast in our commitment to provide behavioral health, healthcare, and social services to all ages, faiths, and backgrounds. As always, our primary goal is for a future where families are strong, where elders are cared for, and where children are safe. The dedication to the mission is felt throughout our organization, from our administrative team to our clinic staff, from our board members to our generous donors.

We continue to provide telehealth services, seeing more than 3,000 clients each month. An additional 10,000 clients from our older adult services and children and families program took advantage of virtual services throughout the year. Telehealth will continue to be an important part of our integrated health delivery as it eliminates the many barriers, like childcare or transportation, for those needing proper medical care.

JFCS now offers behavioral health and primary medical care services in each of our clinics across the Valley. As an agency that works with vulnerable populations who are most at-risk, it's important that we do everything we can to reach those who depend on its services. In addition to offering comprehensive services, JFCS has a community-based team including therapists, clinicians, child case managers, youth and family specialists, and family support partners that support clients in providing wellness and treatment services.

These past several months have been challenging, and social services programs like JFCS have seen an exponential increase in requests for services.

JFCS continues to achieve our mission each and every day. And because of you, more than 40,000 individuals throughout Maricopa County are stronger, are cared for, and are safe.

Thank you for joining us in our collective mission of healing lives!

JFCS West Valley Clinic Expansion

JFCS' West Valley behavioral health clinic became JFCS' fourth Integrated Healthcare Center with primary medical and behavioral health, wellness management, and co-location of laboratory services under one roof. Using a team approach to integrated care delivery, client visits may include interactions with care coordinators, clinicians, nurse practitioners, health navigators, physicians, psychiatrists, therapists, and other healthcare professionals. Patients and their assigned team develop an individualized care plan based upon standard assessments for their medical, behavioral health, and social needs.

JFCS East Valley Healthcare Center

The Andrews family came to JFSC' East Valley Integrated Healthcare Center with a plethora of complex life obstacles and in dire need of solutions to stabilize their situation. Immediately, the East Valley Integrated Healthcare Center children's treatment team implemented a multidisciplinary approach to help resolve the behavioral health needs of Tim, the family's 7 year old son by addressing social and physical environments that were significant barriers to his wellness. Next came connecting the Andrew's family with JFCS' Family Support Partner, Danielle who made home visit to the grandmother's home where they were staying after being evicted from their home due to a bed bug infestation.

Danielle learned that the family was severely struggling to pay bills and keep food on the table. There were now four adults and one child in a small one-bedroom HUD-regulated apartment that the family was on the verge of losing. Compounding the family dynamics, the mother and Tim's older adult sister were struggling to address their mental illness issues which were magnified by financial and family relational stressors. With the multiple issues building, the environment was no longer safe for Tim. The treatment team provided the family with options, one being a temporary placement for the child that would provide stability for him while the family worked towards wellness. We are excited to report that Tim's therapist reported that he is adjusting well to his new home and interacting with other children. He is engaging in school and is able to see his mother and siblings with healthy boundaries set in place. Tim is more self-aware, tuned into his emotions, advocates for himself, and uses the skills given to him by his JFCS therapist to make use of positive environments – all of which has lessen his symptoms previously presented at his initial client intake.

JFCS Virtual Center for Senior Enrichment expands classes due to increased participant demands

COVID-19 prompted JFCS to move forward with an innovative program center that reimagines aging services. An older adult center without walls – a virtual concept that promotes ongoing learning and social engagement offered in collaboration with a variety of community partners. By going virtual, JFCS' Older Adult and Jewish Community Services team has increased the range of programs available and tailored activities and opportunities to all levels of ability thereby serving a wide spectrum of the frailest to the most active older adults. Under the umbrella of the Virtual Center for Senior Enrichment, we have moved our Creative Aging programs – sequential performing arts classes, "Expresso Yourself" Memory Cafes, and Creative Arts Engagement for Holocaust Survivors to online platforms. In 2021, JFCS' Center for Senior Enrichment programs were attended virtually by more than 1,200 people. Each person attended anywhere from one or two classes and some attended more than 250 classes over the entire year, totaling 8,300 participants for the year! We offered a weekly Shabbat service, museum-hosted tours, Herberger Theater's Lunch and Learn Series, facts and myths of Judaism, Mindfulness Meditation with Hospice of the Valley, Ballet Theatre of Phoenix's older adult ballet classes, Arizona history, wellness and exercise classes focused on balance and mobility.

"I am writing to thank the JFCS Center for Senior Enrichment for providing the delightful Zoom classes for seniors. I have participated in several of these recently: Ballet, Movement and now I am starting Zumba & Chair Yoga - with my husband who is 75 and has Parkinson's. I have found these classes to be wonderful! The instructors are professional, fun and very knowledgeable about the unique challenges we have as senior citizens. The music selected is varied and really helps get a body moving! The classes are free! I would not be able to participate as frequently if there were charges for these sessions. The added convenience of being able to exercise without having to get dressed up, comb my hair, make sure there is gas in the car, plan out the driving time, collect and carry along needed items (towels, charged cell phone, water, change of clothes...) and then trying to drive somewhere safely. I hope you can continue these into the future. These sessions truly bring joy to me each time I participate while improving my body, mind and spirit. Even though I may be participating from home, I do feel part of something wonderful. Thank you from the bottom of my heart!"

- Marge, JFCS Virtual Center for Senior Enrichment Participant

Virtual painting class participants at the JFCS Virtual Center for Senior Enrichment

JFCS Homebased Services boasts evidence-based programs

JFCS Homebased Services secured two very important contracts with the Department of Child Safety. With more than 30 years' experience working with the child protection system in Arizona and consistently providing needed services to families and children, JFCS was awarded the highest score in Arizona for the submitted proposal to conduct the new AZ Family Connections Program and the second highest score for the new AZ Nurturing Parenting Program. Both of these evidence-based programs have replaced JFCS' traditional in-home, parenting skills building and visitation programs.

Just 3 Things

Founded in May 2011, JFCS' Just 3 Things Food Pantry focused on addressing the issues of food security with the foster care youth served our Real World Job Development program by asking for monthly donations of three food items request by the participants.Fast forward to 2020 and COVID-19, an overnight expansion of the Just 3 Things non-perishable food collection to meet the needs of children, youth and families at JFCS' four Healthcare Centers, Older Adult program, Jewish Community Services, Shelter Without Walls, and Homebased Services. In 2021, Just 3 Things expanded again, becoming a collection point for hygiene items, diapers, school and art therapy supplies.

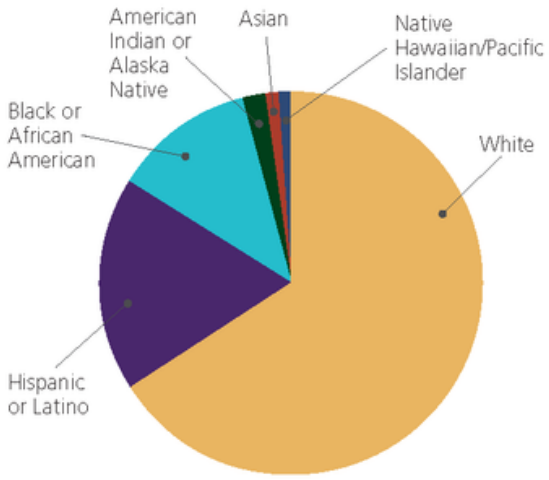
East Valley Integrated Healthcare Center

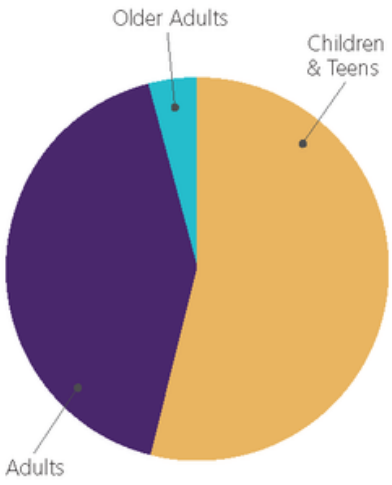
The Andrews family had many complex life obstacles and the team at the JFCS East Valley Integrated Healthcare Center (EVHCC) worked diligently to find a strategy to find solutions. The JFCS EVHCC children's treatment team implemented a multidisciplinary approach to help resolve the clinical needs of 7 year old Tim through professional support by addressing important social determinants of health that were significant barriers to his wellness.

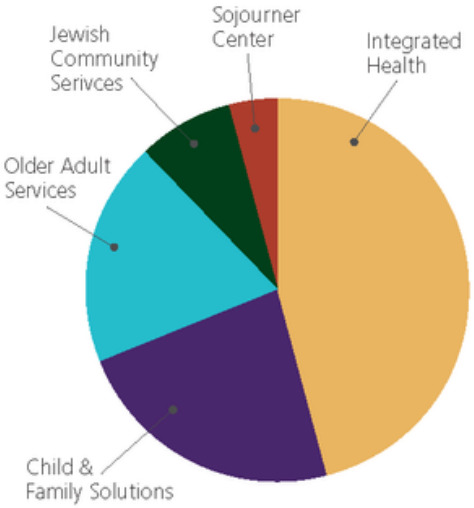
Next, JFCS EVHCC Family Support Partner Danielle visited the family at the grandmother's home where they were staying after being evicted from their home due to a bed bug infestation. Danielle learned that the family was severly struggeling to pay bills and keep food on the table. There were now four adults and one child in a small one-bedroom HUD-regulated apartment that the family was on the verge of losing. Chenelle, the mother and the Abbie the adult sister were struggling to address issues with their mental illness which have been compounded by financial and family relational stressors. With the multiple issues building, the environment was no longer safe for the youngest child, Tim. The JFCS EVHCC team strategized and provided the family with options, one being a temporary placement for the child that would provide stability for him while the family worked towards wellness.

After several weeks, Tim's therapist reported that he is adjusting well to his new home and interacting with other children. He is engaging in school and is able to see his mother and siblings with healthy boundaries set in place. He has been more self-aware and in tune with his emotions and some of the symptoms previously presented have lessened. Tim is now able to advocate for himself more frequently and utilizes skills taught by his JFCS therapist in an positive environment.

40,032 Lives Touched







Diversity*

- 66% White
- 18% Hispanic or Latino
- 12% Black or African American
- 2% American Indian or Alaska Native
- 1% Asian
- 1% Native Hawaiian/Pacific Islander

Generations*

- 54% Children & Teens
- 42% Adults
- 4% Older Adults

Program Services*

- 46% Integrated Health
- 23% Child & Family Solutions
- 19% Older Adult Services
- 8% Jewish Community Services
- 4% Sojourner Center

*Based on available data

7,654
Older adults were provided socialization opportunities through the Virtual Center for Senior Enrichment.

1,792
Individuals and families received Emergency Financial Assistance.

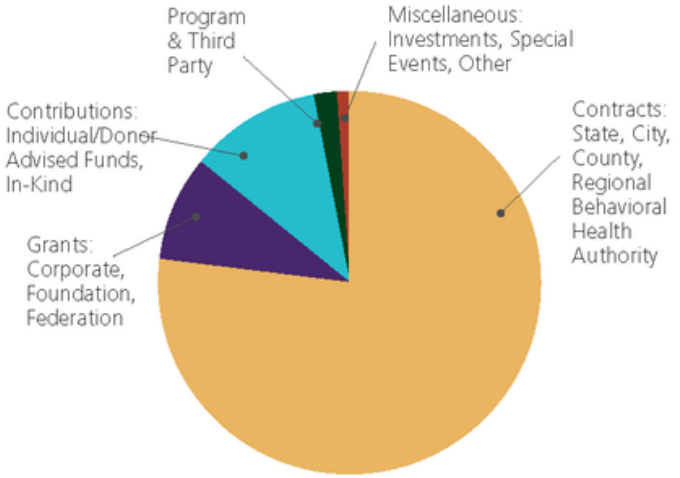
36,547
Integrated Healthcare Center clients received Telehealth services.

2,365
Domestic violence survivors were touched by Shelter Without Walls and Sojourner Center programs.

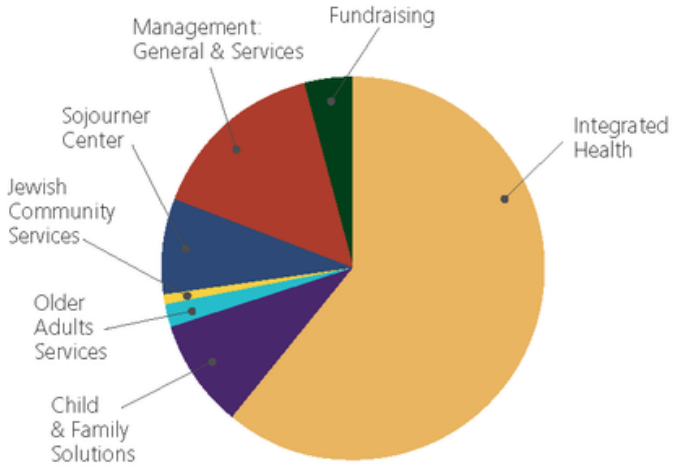
Statement of Financial Position

Support & Revenue		
Contracts: State, City, County, Regional Behavioral Health Authority	37,134,380	77%
Grants: Corporate, Foundation, Federation	4,578,014	9%
Contributions: Individual/Donor Advised Funds, In-Kind	5,154,449	11%
Program & Third Party	1,000,895	2%
Miscellaneous: Investments, Special Events, Other	510,042	1%
Total Support & Revenue	**$48,377,780**	**100%**
Functional Expenses		
Program Services		
Integrated Health	28,349,863	61%
Child & Family Solutions	4,325,323	9%
Older Adults Services	646,667	2%
Jewish Community Services	373,014	1%
Sojourner Center	3,860,126	8%
Supporting Services		
Management: General & Services	7,032,078	15%
Fundraising	1,709,196	4%
Total Functional Expenses	**$46,296,267**	**100%**
Management Efficiency		
Program Services	$37,554,993	81%
Administration	7,032,078	15%
Fundraising	1,709,196	4%
Total Expenses	**46,296,267**	**100%**

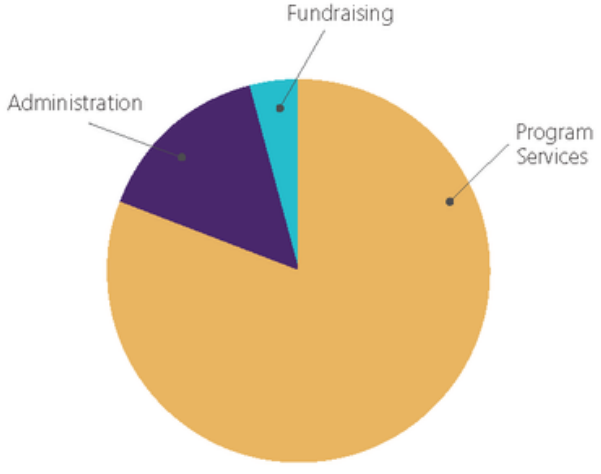
Support & Revenue



Functional Expenses



Management Efficiency



Phoenix Mayor, Kate Gallego
Brighter Tomorrow Virtual Event

The Taxe Family
Just 3 Things Food Pantry

Wrigley, Therapy Dog
The Palazzo

Gail & Ed Ober
Brighter Tomorrow Virtual Event

Brownie Troop
Backpack Drive

Geoff
It's A Wrap!

Hannah & Abbie
Donation Drive

Volunteers
It's A Wrap!

Hebrew High School
Backpack Drive

Volunteers
Just 3 Things Food Pantry

Jewish Community Center Volunteers
Just 3 Things Food Pantry

United Way Donation
Just 3 Things Food Pantry

Volunteers
It's A Wrap!

Nicole Pesce
Center For Senior Enrichment

Gary Sprague & Dusty
Center For Senior Enrichment

Brownie Troop
Just 3 Things Food Pantry

Expendables Bike Club
Diaper Drive

Family Friends of Distinction

We thank and recognize our most generous group of donors, our Family Friends of Distinction, who have made significant contributions to JFCS. Annual Membership is extended to those who make cash gifts of $1,000 or more annually.

ANNUAL MEMBERS

As of December 31, 2021

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Virginia G./Piper Charitable Trust

Family Visionary ($2500,000+)
Greater Phoenix Center for Jewish Philanthropy

Family Philanthropist ($100,000+)
Molly Blank Fund of The Arthur M. Blank Family Foundation
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Anonymous (1)

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Anonymous (5)

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Sandy Adler
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Gregory & Seli Allen
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Charlton Wilson
Michele & Mark Wiltchik
Jeanne & Stephen Winograd
Tyra Winston
Lawrence Wolfus
Betsy & Jeremy Zangara

LEGACY SOCIETY MEMBERS

The JFCS Legacy Society honors donors who have confirmed provisions in their estate plans to ensure we can continue to meet the community's most pressing needs for generations to come. Your planned gift helps shape our community's future.

Judy Ackerman
Sue & David Adatto
Phil Adelman
Sari Alldredge Roth
Phyllis & Ronald Anatole**
Shirley Askuvich**
Lore & Leo Baer**
Gail & Michael Baer
Tricia & Andy Beran
Carmela & Michael Blank
Adam & Cindy Brooks & Family
Jay & Karen Bycer
Wendy & David Carriere
Rose** & Michael Choffnes
Priscilla & Louis Cohen
Francine L. Coles
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Lynn Posen**
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Janet & Thomas Rees
Valerie & Herschel Richter
Muriel Ross**
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Susie & Bob Roth
Alexis & Steve* Schallenberger
Lenore & Eugene* Schupak
Ellie Schwartzberg
Ruth & Edward Schwarz**
Linda J. Scott
Carol & Ken Seidberg
Enid & Michael Seiden
Paula & Arlie Sherman
Alice J. Singer**
Drs. Edna & Arthur Sitelman
Clara D. Stander**
Susan & Paul Stander
Nan and Paul** Steiner
Sarae Steremberg
The Robert I. Sweet Charitable Remainder Trust**
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Estate of Rhoda Krasno Tannenbaum**
Emily & Adam Thaler
Ruth E. Wachs
Naomi* & Gerald Weiner
The Wexler Family Foundation
Lisa & Rick Wolf
Barbara & Barry Zemel
Michael R. Zent**
Laura S. Ziff
Anonymous (12)

* Of Blessed Memory
** Gifts Realized

Sandy Adler

I support JFCS because I firmly believe that we all have a responsibility to help each other. Life is not always easy and JFCS is there to assist people who are experiencing all sorts of life difficulties, with compassion and professionalism. In my work, I hear about a lot of personal needs and I always suggest a call to JFCS for help and guidance. We are so fortunate to have JFCS in our community!

- Sandy Adler

Mike and Arlene Lanes

Our parents, Mike and Arlene Lanes, always had a commitment to contributing to the Jewish community where they lived. A number of years ago they began contributing to the JFCS. They wanted their contribution to be split amongst three programs: Real World Job Development; Shelter Without Walls and Helping Hands. After both our parents passed, we had a decision to make as to continuing to contribute as our parents had or finding other worthy causes. We thought about what was important to them, and decided to continue contributing to JFCS to honor our parents and acknowledge the work they do to help people in need. We are thrilled that we can continue to help JFCS in this very meaningful way.

- The Lanes Family

Jen Kirshner and family

My connection to Jewish Family & Children Services is long standing and personal. My parents instilled the Jewish values of Tikkun Olam into our family's lives early on, which has influenced the way my husband, Jeff, and I raise our own family. My father served as President of the JFCS Board over 30 years ago and my mother volunteers to this day. This legacy continues, as my husband and our two grown children remain engaged with JFCS, whether it is delivering meals, supporting the Brighter Tomorrow Luncheon, or arranging and collecting donations. The JFCS mission has also informed my decision to pursue a career in behavioral health serving as a counselor. We are grateful as a family for all JFCS has done and continues to do.

- Jen Kirshner

Jewish Family & Children's Service

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